vipo.ai

Parent-Child Connect App (PC-Connecet)

Your Digital Solution for Strengthening Parent-Child Relationships



What is PC-Connect?

PC-Connect is a web-based AI app designed to help families and therapists track and improve parent-child interactions. It analyzes parenting skills that parents/caregivers use during playtime session with their children and provides progress reports over time.

Who is it for?

The app is designed for both families and therapists who want to reinforce evidence-based play strategies at home. Users can see real-time, data-driven feedback on their use of PRIDE skills (Praise, Reflect, Imitate, Describe, Enjoyment) versus AVOID behaviors (Questions, Commands, Criticisms). They also receive simple, actionable tips to make special playtime more impactful and rewarding.



Sign-Up Section

Go to vipo.ai on your phone, tablet, or computer. On the homepage, tap the **Start Your Free Session Now** button to go to the sign-up page.



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On the sign-up page, fill out all required information. Select Parent/Caregiver or Therapist, depending on your role. Enter your name, child name (if role is parent/caregiver), email, and create a password. **Submit the form**, then check your email to confirm your email address.

A pop-up window will appear asking you to **confirm your email** or **resend the link** if you haven't received it. Check your email or spam inbox for a message from info@vipo.ai.





Once you are successfully signed in, you will be able to access the app features.

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App Section (1/3)

After clicking the confirmation link in your email inbox, you'll be redirected to vipo.ai website. You will see two options: **Start Session** and **Progress**.





Tap **Start Your Session** in the Playtime Session. You have up to 3 attempts per day to record a 5-minute play session. Typically, only 1 is needed, and the others are available in case you need to redo a session (e.g., due to interruptions).

A pop-up will appear asking if you're sure you're ready to start recording. Tap **OK** to begin the recording, or **Cancel** if you're not ready yet.



App Section (2/3)

This message will show. When starting a session, the parent/caregiver **must initiate the conversation** so that the app can correctly distinguish between parent and child. Tap **OK** to proceed.

Note: If the child initiates the conversation, the app may mislabel the roles.





You will then see a screen with a message asking for microphone access. You may click **allow** to enable your microphone and begin recording your session.

The session will then begin recording. **Place** your phone on the side, close to you during playtime session.

The session runs for 5 minutes. You can pause the recording if there are interruptions, or cancel it if needed. Otherwise, you can submit it or it will be automatically submitted at the end of the session.



App Section (3/3)

You will then be directed to the rating scale page. Select the option that best represents your child's behavior during the session, using a scale from 1 to 5. Once you've made your selection, click **Submit** at the bottom of the page to begin processing your conversation.

Note: you need to complete this step in order for the conversation and rating to be processed.





After you tap the **Submit Conversation and Rating** button, a loading screen will appear showing the status of your request.

Note: You can stay on this screen or navigate away while processing completes. This step typically takes less than 2 minutes. If it takes longer, simply leave the page and we'll notify you by email when it's ready.

Once processing is complete, you'll be taken to the Progress page. We'll explore the Progress page in details on the next pages.



Progress Section (1/5)

To view your progress, click the **Progress** button on the home page, or access it from the menu in the top-right corner.





The top section provides a summary of your progress. Based on the date selection, it will show the average percentages.

You can select a **date range** to view your progress.

You can add a therapist by tapping on the (+) icon.

Select a date range and the charts will automatically update to reflect your progress over that period.



Progress Section (2/5)

Tap the **(+)** icon to add a therapist. A pop-up window will prompt you to enter your therapist's unique code. Ask your therapist for this code.

Note: Once submitted, your therapist will gain access to your Progress tab (excluding any conversation transcripts). These conversation reports remain accessible only to you to ensure your privacy.





After submitting your therapist's code, your Progress page will show a **Pending Therapist Approval** status in the same box. This will remain until your therapist accepts your request to share your progress tab with them.

You can also cancel the request by **tapping** on the **Delete** icon next to it.

Once your therapist accepts the request, their name will automatically appear in the box on your Progress page, as shown in the image.

You can also cancel the request by clicking on the **Delete** icon next to it.



App Section (3/5)

Here is a description of the **metrics**:

- Parent Satisfaction: shows child's behavior
- Positive Parenting: shows parent's usage of PRIDE skills (Praise, Reflection, Imitate, Description, Enjoy)
- Needs Improvement: shows parent's usage of Negative Talk, Commands and Questions
- Parent/Child talking: shows the balance of conversation between both





This **Progress** chart helps you see how your Positive Parenting growth changes each day. Each vertical bar represents one day's performance: the green portion shows the percentage of positive interactions, and the red portion shows areas needing improvement.

The up/down arrow $(\uparrow\downarrow)$ next to each bar indicates how your Positive Parenting score has changed compared to the previous day.

This **Detailed Labels** chart provides a breakdown of the specific labels within the Positive Parenting and Needs Improvement categories (described above).



App Section (4/5)

Tap the **Reports** tab to view all your Playtime Session transcripts. From here, you can download or delete any session. These reports are encrypted and only accessible by you. Your selected therapist will not have access to them for privacy.





When you open a report, you'll see a summary showing the skills you used in each category. This gives you a quick overview of your performance during the session. You can also **download** your transcript.

When you scroll down, this is a sample of what your transcribed and coded PDF will look like. You'll see clearly labeled, color-coded sections showing what you said and what your child said during the session.



App Section (5/5)

If you're the therapist, this is your view of the **Progress Page**. You'll see a box containing your unique ID code. Click on the box to copy the code and share it with your clients so they can share their progress data with you.





You can accept or reject users' requests to access their Progress Page by clicking the **Pending Client Requests** box.

You can use the **Select Users** dropdown to view all your current clients. You can select one or multiple clients from the list to view their data. If you select multiple clients, the data will be aggregated.

If you want to delete your access to a client's data, click on the **Delete icon** in the **# of Selected Users** box. A pop-up window will appear, asking you to select the client you want to remove.

